



## REALITY GIVES

PRIVACY POLICY  
Last updated on July 2020

### Introduction

By using this Website, you consent to the collection and use of your information under the terms of this Policy as in force at the time of use.

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If You do not agree with our policies and practices, your choice is not to use our Website. By accessing or using the Website, You agree to this Privacy Policy. This Privacy Policy should be read as a part and parcel of the Terms of Use of the Website and Terms not defined in this Privacy Policy have the meaning defined in the Terms of Use.

### Information we collect from You

You can visit this Website without revealing any information to us about yourself. However, there are parts of the Website where we will need to collect your personal data in order for You to proceed.

#### Personal information

‘Personal Information’ means information about You (as an individual) from which your identity is apparent, or can reasonably be ascertained.

Whenever we ask You for information that enables us to identify You it will be clear that we are doing so and in every case You will have a choice as to how we use the information that is asked for. Information of this type will only be asked for on those parts of our Website that allow transactions to be performed, in contrast to those parts of our Website that are merely informational in their function.

If You choose to make an online donation via credit card or any other payment method, we will collect Personal Information that is necessary for us to process your payment, to contact You and to perform our services. We will not make any other use of that information.

When you make a donation to Reality Gives, we may ask for confirmation of some of the details You have provided on registration, as well as information about the transaction, including the amount and relevant credit card or bank account information.

The Website may contain links to websites operated by third parties and other websites may contain links to the Reality Gives Website (“Linked Websites”). If the operators of those Linked Websites collect information about You, we may have access to that information as part of our arrangements with those third parties. Linked Websites should contain their own privacy statements and the operators of Linked Websites are responsible for informing You about their own privacy practices.

We may also collect personal information from You if you knowingly provide it to us, for example by sending us an e-mail or providing feedback.

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A project by Reality Cares, Societies Registration Act (1860), no: 1704/2009/G.B.B.S.D

1/26 Unique Business Service Centre, Akber House, Nowroji Fardonji Rd., Colaba, Mumbai 400039

 (+91) 9820822253

 [info@realitygives.org](mailto:info@realitygives.org)

 [www.realitygives.org](http://www.realitygives.org)



REALITY GIVES

### Anonymized user information

We may record certain non-personal information, such as your server address, IP address, domain name, the date and time of your visit and any pages viewed. This information will only be used for statistical and website administration purposes. To maintain visitor anonymity, we will not associate that information with records containing Personal Information unless You have consented for us to do so.

### **Why we collect personal information from You**

Your Personal Information is needed so that You can use the transactional areas of our Website. It is also needed so that we can contact You if You have asked us to do so or if it is necessary as part of a particular transactional process, for example in order to validate your authorized user status in relation to a transaction/ donation.

### **How we use your personal information**

Your Personal Information enables us to supply the services that You have requested. It will also enable us to contact You where necessary concerning any transaction You have undertaken.

We may use your Personal Information to contact You for your views on our services, provide newsletters on the services provided and to notify You occasionally about important changes or developments to the Website or our services. Further, where You have consented, we might also use your information to let You know about other products and services which we offer which may be of interest to You and we may contact You by post, telephone, as well as by e-mail. If You change your mind about being contacted in the future, you may opt for the unsubscribe option provided with each communication.

If you make donations by credit or debit card, your card details will not be stored on Reality Gives server: they will be stored by our payment service providers *Paypal* and *Danamojo* on the basis of its own terms of use and privacy policy which can be accessed via their website.

### **What personal information do we share with other parties?**

We may share information we have collected about You in certain situations. Your Personal Information may be disclosed as follows:

#### By Law or to Protect Rights

If we believe the release of information about You is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

#### Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

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### Marketing Communications

With your consent, or with an opportunity for You to withdraw consent, we may share your information with third parties for marketing purposes, as permitted by law.

### Online Postings

When You post comments, contributions or other content to the Website, your posts may be viewed by all users and may be publicly distributed outside the Website in perpetuity.

### Third-Party Advertisers

We may use third-party advertising companies to serve ads when You visit the Website. These companies may use information about your visits to the Website and other websites that are contained in web cookies in order to provide advertisements about goods and services of interest to You.

### Affiliates

We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any subsidiaries, joint venture partners or other companies that we control or that are under common control with us.

### Other Third Parties

We may share your information with advertisers and investors for the purpose of conducting general business analysis. We may also share your information with such third parties for marketing purposes, as permitted by law.

If You send us a notification of claimed infringement under the Trade Marks Act, Copyright Right, Information Technology Act and/ or any applicable laws and Regulations, any Personal Information in your notification may be shared with the person or entity who You claim is infringing your material.

### Sale or Bankruptcy

Information about our users, including Personal Information, may also be disclosed or transferred as part of, or during negotiations of, any merger, sale of company assets, financing or acquisition, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, or in any other situation where Personal Information may be transferred as one of the business assets of Reality Gives.

## **Cookies**

We may use cookies, web beacons, tracking pixels, and other tracking technologies on the Website to help customize the Website and improve your experience. When You access the Website, your Personal Information is not collected through the use of tracking technology. Most browsers are set to accept cookies by default. You can remove or reject cookies, but be aware that such action could affect the availability and functionality of the Website.

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## What steps do we take to protect your information online?

Reality Gives has implemented measures designed to secure Personal Information from accidental loss, and from unauthorized access, use, alteration, and disclosure. We follow generally accepted standards to protect the Personal Information submitted to us, both during transmission and once it is received. We may retain your information for as long as your account is active or as needed to provide You Services, comply with our legal obligations, resolve disputes and enforce our agreements.

The safety and security of your information also depends on You. Where Reality Gives has given You (or where You have chosen) a password for access to certain parts of the Website, You are responsible for keeping this password confidential. We ask You not to share your password with anyone, and we urge You to be careful about giving out information in public areas of the Website like message boards. The information You share in public areas may be viewed by any user of the Website.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your Personal Information, we cannot guarantee the security of your Personal Information transmitted to our Website. Any transmission of Personal Information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the Website.

## What choices do you have regarding the use of your information?

You may opt out of receiving promotional emails/ notifications from Reality Gives by following any instructions in those emails. You may also send requests about your contact preferences and changes to your information by emailing [info@realitygives.org](mailto:info@realitygives.org). However, if you opt out, this will not affect our ability to send You service and account related emails, or other non-promotional emails, or to use your Personal Information as otherwise described in this Policy.

## How can You correct and update your personal information or obtain additional information?

Upon request, Reality Gives will provide You with information about whether we hold any of your Personal Information. If You wish to verify, correct, update or delete any Personal Information we have collected, You may do so by emailing [info@realitygives.org](mailto:info@realitygives.org). We will respond to your request within a reasonable timeframe. Questions regarding this Policy or the information practices of the Company's Website should be directed to the Grievance Officer at [grievance@realitygives.org](mailto:grievance@realitygives.org).

## Deletion Request Rights

You have the right to request that Reality Gives deletes any of your Personal Information that we collected from You and retained, subject to certain exceptions. Once we receive and confirm your verifiable request for deletion, we will delete (and direct our service providers to delete) your Personal Information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service provider(s) to:

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## REALITY GIVES

- Complete the transaction for which we collected the Personal Information, provide goods or services that You requested, take actions reasonably anticipated within the context of our ongoing business relationship with You, or otherwise perform our contract with You.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, or prosecute those responsible for such activities.
- Debug products to identify and repair errors that impair existing intended functionality.
- Comply with a legal obligation.
- Make other internal and lawful uses of that information that are compatible with the context in which You provided it.

### Changes to our privacy policy

It is our policy to post any changes we make to our Privacy Policy on this page. If we make material changes to how we treat our users' Personal Information, we will indicate a notification to that effect on the Website. The date the privacy policy was last revised is identified at the top of the page. You are responsible for periodically visiting our Website and this Privacy Policy to check for any changes. Your continued use of the Website after we make changes is deemed to be acceptance of those changes, so please check the policy periodically for updates.

### Contact Information

To ask questions or comment about this Privacy Policy and our privacy practices or for any grievances related with collection and use of Personal Information You may contact the Grievance Officer at: [grievance@realitygives.org](mailto:grievance@realitygives.org) , 1/26 Unique Business Service Centre, Akber house, Nowroji Fardonji Rd., Colaba, Mumbai 400039, +91 9820822253.

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